

PROMOTIONAL TERMS AND CONDITIONS Keno Win a Camper Trailer Promo		
Item	Title	Term/Condition
Item 1	Promotion name	Keno Win a Camper Trailer Promo
Item 2	Other terms and conditions relevant to this Promotion	N/A
Item 3	Type of promotion	Trade Promotion
Item 4	Jurisdiction	Queensland (QLD), New South Wales (NSW), and Victoria (VIC).
Item 5	Promoter	Keno (QLD) Pty Ltd (ABN 89 071 366 466) in Queensland. Keno (NSW) Pty Ltd (ABN 16 003 992 327) in NSW. Keno (VIC) Pty Ltd (ABN 72 105 341 366) in Victoria.
Item 6	Participating channel	Retail – Australian Venue Co venues in the Jurisdiction that are authorised to operate Keno, as conducted by the Promoter (each a Participating Venue). A list of Participating Venues is outlined in Appendix A .
Item 7	Promotion Period	The promotion will commence at 12:01am AEDT Sunday 13 th April 2025 and conclude at 11:59pm AEDT Saturday 17 th May 2025.
Item 8	Eligibility criteria	To participate in the Promotion, you must: <ul style="list-style-type: none"> a. be 18 years of age or older; b. be an Australian resident; c. not be excluded (self-excluded or otherwise) from participation in the game of Keno or from a Participating Venue/s; d. not be a friend and/or relative (unless a genuine Keno customer) of employees; e. satisfy the entry requirements stated in these Promotional Terms and Conditions. (Eligible Entrant) The Promoter reserves the right to request proof of eligibility, including photograph identification.
Item 9	How to enter or play	Entry available at all Participating Venues To enter, an Eligible Entrant must, during the Promotion Period: <ul style="list-style-type: none"> a. Spend \$10.00 or more on the purchase of a Keno ticket at a Participating Venue (Qualifying Keno Ticket). The following are not Qualifying Keno Ticket/s: <ul style="list-style-type: none"> i. A Keno ticket purchased in conjunction with any other offer; ii. A Keno ticket purchased that is subsequently cancelled; and/or iii. A Keno ticket purchased outside of the Promotion Period; and b. Complete the entry form provided to the Eligible Entrant by the Participating Venue, registering: <ul style="list-style-type: none"> i. his or her full name, email address, and telephone number; and ii. any further information required of the entry form; and c. Place the completed entry form into the designated prize draw barrel at the Participating Venue. Where an Eligible Entrant completes each of steps a. to c., he or she will receive one (1) entry into the draw for the chance to win the Major & Major Prize (Qualifying Entry). The Eligible Entrant acknowledges and agrees that the Participating Venue collects the Qualifying Entry and any personal information it contains for and on behalf of the Promoter and any personal information will be handled in accordance with paragraph 10 of these Terms and Conditions.
Item 10	Maximum Number of Entries	A Qualifying Keno Ticket is only eligible for one (1) Qualifying Entry. Subject to responsible gambling controls, there are no limits to the number of Qualifying Entries an Eligible Entrant can make into the Promotion.

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Item 11	How to win	<p>Major Prize The Promoter will undertake a random barrel draw to determine the Participating Venue (from Appendix A) which will award the Major Prize (the Major Prize Venue). The Major Prize winner will then be determined by random barrel draw in the Major Prize Venue.</p> <p>Minor Prize Minor Prize winners will be determined by a random barrel draw at each Participating Venue listed in Appendix A, where the Eligible Entrant submitted a Qualifying Entry.</p>
Item 12	Draw details	<p>Major Prize The random barrel draw to determine the Participating Venue (from Appendix A) that will award the Major Prize will take place at 10:00am AEDT Monday 19th May 2025. This draw will occur at Level 21, Tower 2, 727 Collins St, Docklands VIC 3008. The chosen venue will then undertake a secondary random barrel draw at 6:00pm AEDT Friday 23rd May 2025 to determine the winner of the Major Prize.</p> <p>Minor Prize All Participating Venues listed in Appendix A will undertake a random barrel draw at 6:00pm AEDT Monday 19th May 2025 to determine the winner of the Minor Prize.</p>
Item 13	Prize/s	<p>Major Prize</p> <ul style="list-style-type: none"> 1 x Off-road Camper Trailer, which is inclusive of - Independent Suspension, Battery, DO35 Coupling, Roof Rack, 65L Stainless Water Tank, Stabilizer Jack legs, Jockey wheel, quality Rooftop Tent, 270 Degree Awnings Spare wheel, plus freight to the winner's location. Total prize is valued at up to \$13,100.00 ex GST incl. freight. <p>Minor Prize</p> <ul style="list-style-type: none"> 1 x Swag Pack, which is inclusive of - 1 x Oztrail - Mitchell 900 Swag, 1 x Coleman - Daintree 28L Hard Cooler, and 1 x Companion - Ranger 2 Burner Stove. Total prize is valued at \$444.97.
Item 14	Total number and value of prizes	There is a total of seventy-nine (79) prizes to be awarded, with a total value of \$48,252.63.
Item 15	Notification of Winners	<p>Major Prize The Major Prize winner will be notified by the winner's name being announced at the Participating Venue following the in-venue draw.</p> <p>Minor Prize The Minor Prize winners will be notified by the winner's name being announced at the Participating Venue following the Draw. Should a winner not be present at the Draw, a Participating Venue will attempt to notify the Winner within two (2) days of the Draw, by contacting the winner by telephone and/or email using the details provided in the Qualifying Entry.</p>
Item 16	How to claim a prize	<p>Major Prize A winner must confirm acceptance of the Prize within two (2) weeks of the relevant Prize Draw. The winner will need to provide evidence to the satisfaction of the Promoter to verify the details provided at Item 9(b) in their Qualifying Entry.</p> <p>Minor Prize A winner must confirm acceptance of the Prize within two (2) weeks of the relevant Prize Draw. The winner will need to provide evidence to the satisfaction of the Promoter to verify the details provided at Item 9(b) in their Qualifying Entry.</p>

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Item 17	Prize delivery	<p>Major Prize Once the Major Prize has been claimed by the winning customer, their prize will be delivered to them directly within two (2) weeks.</p> <p>Minor Prize After a Winner has been successfully contacted by the Participating Venue accepted the Prize (verbally), and provided any evidence required by the Promoter at Item 16, the Minor Prize will be provided to the winner.</p>
Item 18	Prize specific conditions	<p>Major Prize No part of the prize is redeemable for cash.</p> <p>Minor Prize No part of a Prize is redeemable for cash. There is no limit to the number of prizes an Eligible Entrant may win during the Promotion.</p>
Item 19	Unclaimed prize draw details	<p>(a) Unclaimed Prize Draw: any Unclaimed Prize Draw will occur on or about three (3) weeks after the relevant Draw.</p> <p>(b) Location: the relevant Participating Venue.</p> <p>(c) Winner of unclaimed prize will be notified by email or telephone within 3 business days following the relevant Unclaimed Prize Draw.</p>
	Promoter's Website and contact phone number	<p>www.keno.com.au PH: 03 8611 2700</p>
	Authorised under	NSW Authority TP/01890

1. General

- 1.1. These Terms and Conditions govern your participation in the Promotion and must be read together with:
 - a. the Promotional Terms and Conditions in the table above (**Schedule**); and
 - b. instructions and information on how to enter the Promotion.
- 1.2. Any capitalised term used in these Terms and Conditions have the same meaning given to it in the Schedule, unless otherwise defined. A reference to a numbered *Item* in these Terms and Conditions is a reference to the corresponding Item in the Schedule.
- 1.3. By entering, entrants accept the Terms and Conditions, including those incorporated by reference in Item 2. To the extent of any inconsistency between the Schedule and the terms contained in paragraphs 1 to 11, the Schedule prevails.
- 1.4. The Promoter may change these terms to reflect changes to the mechanics by which the Promotion will be run, for example changes to the methods of entry, or the Promotional Period. If the Promoter reasonably considers that such a change to these terms is likely to:
 - a. benefit Eligible Entrants, or be of no material detriment to Eligible Entrants, then subject to obtaining approval from the regulator (if applicable), the Promoter may make the change without notice; or
 - b. be considered materially detrimental to Eligible Entrants, it will make the change and place a notification on the Promoter's Website. For Eligible Entrants who have entered the Promotion prior to the date of the change, and provided their email address to the Promoter on entry, those Eligible Entrants will be notified of the change at those contact details.

2. Eligibility restrictions

- 2.1. Entry to the Promotion is free.
- 2.2. Entry to the Promotion is open to participants who meet the Eligibility Criteria set out in Item 8 (**Eligible Entrant**).
- 2.3. The following persons are not eligible to enter the Promotion:
 - a. Employees or directors of the Promoter Group (or any other persons) who are directly involved with the Promotion or with determining the outcome of the Promotion; and
 - b. agents of the Promoter and employees or directors of those agents.
- 2.4. The Promoter may:
 - a. disqualify any Eligible Entrant who engages in offensive, illegal or objectionable conduct in respect of this Promotion;
 - b. disqualify any Eligible Entrant who tampers with the entry process, or who submits an entry that is not in accordance with these Terms and Conditions; or
 - c. request a winner to provide proof of age, identity or proof of residency, or any other proof of eligibility.

3. Entries

- 3.1. To enter, Eligible Entrants should follow the steps outlined in Item 9. Entries must be received by the Promoter during the Promotion Period. Eligible Entrants may submit up to the Maximum Number of Entries. Multiple entries (where permitted) must be submitted separately.
- 3.2. All entries and any copyright subsisting in the entries become and remain the property of the Promoter, who may publish any entry of a Winner as contemplated by clause 10.2(c) below.
- 3.3. Unless due to any negligence or other default by the Promoter, the Promoter accepts no responsibility for late, lost, incomplete, incorrectly submitted, delayed, illegible, corrupted or misdirected entries, claims or correspondence whether due to error, omission, alteration, tampering, deletion, theft, destruction, transmission interruption, communications failure or otherwise. The Promoter has no control over communications networks or services, the Internet, or computer or telephone networks or lines and accepts no responsibility for any problems associated with them, whether due to traffic congestion, technical malfunction or otherwise. The Promoter is not liable for any consequences of user error including (without limitation) costs incurred. Any form of automated entry using any device or software is invalid.
- 3.4. Any cost associated with accessing or submitting an entry is that entrant's responsibility.
- 3.5. The Promoter may prohibit an entrant's participation in this Promotion, cancel the Prize or otherwise cease to provide any benefit of the Prize to a winner if the entrant or winner, in the reasonable opinion of the Promoter, behaves in a manner which may diminish the good name or reputation of the Promoter or the Promoter Group, or the entry is contrary to law.

4. How to win

- 4.1. The Promoter will select one (1) or more Eligible Entrants as the winner or winners of the Promotion, depending on the number of prizes available to be won, using the process described in Item 11 at the time, date and place outlined in Item 12 (**Winner/s**).

5. Conduct of the Draw

- 5.1. The Draw will be conducted in accordance with the process and specifications set out in Item 12. If the date/s set out in Item 12 falls on a public holiday, the draw will take place on the next business day at the same time.

6. Prizes

- 6.1. Item 18 contains details of conditions specific to the prize. The prize must be taken as offered, cannot be transferred, or, in the case of a non-cash prize, cannot be exchanged for cash unless stipulated in Item 13.
- 6.2. If the Prize/s is unavailable, the Promoter reserves the right to substitute the Prize/s with another to the equal or greater value and specification of the original Prize (subject to relevant state regulations).

- 6.3. The Winner must claim the Prize in accordance with Item 16. Failure to do so will result in forfeiture of any right or entitlement of that winner to the relevant Prize.
- 6.4. If the Winner complies with paragraph 6.3 and is not disqualified under paragraph 2.4, the prize will be delivered to the Winner in accordance with Item 17.
- 6.5. The right to a prize is not transferable or assignable to another person.
- 6.6. Subject to the consumer guarantees set out in Division 1 of Part 3-2 of the Australian Consumer Law (as defined in the *Competition and Consumer Act 2010* (Cth) (**Consumer Guarantees**), the Promoter does not warrant the merchantability, suitability and/or fitness for purpose of any goods and/or services awarded as a Prize (if any).
- 6.7. All Prize values are GST inclusive, in Australian dollars and are the recommended retail value as provided by the supplier and are correct at the time of publication. Promotional pictures may not represent the actual Prizes.
- 6.8. Where Prizes are supplied by third parties (for example, a holiday), to the maximum extent permitted by law the Promoter is only responsible for procuring the provision of the Prize, but is not responsible for the conduct of the supplier in fulfilling that Prize. The Winner of such a Prize may be required to sign legal documentation giving effect to this clause 6.8 in greater detail, before being entitled to receive the Prize. .

7. Notification to Winner/s

- 7.1. The Winner/s will be notified as stated in Item 15 using the contact details provided to the Promoter on entry. The Promoter may also announce or publish the initials and suburb of the Winner/s in any media, including the Promoter's Website or in outlet(s) or venue(s).
- 7.2. If, for any reason whatsoever, the Winner does not claim the prize (including if the Promoter is not able to successfully contact the winner after making all reasonable attempts to do so) by the date specified in Item 16, then:
- if Item 19 specifies that the prize will be treated as unclaimed prize money pursuant to relevant lottery regulation, the relevant law applies; or
 - if Item 19 specifies that an Unclaimed Prize Draw may be conducted, the prize will be deemed to have been forfeited by that winner.

8. Force Majeure

- 8.1. In the event of war, terrorism, state of emergency, disaster or for any reason whatsoever beyond the reasonable control of the Promoter (including without limitation, by reason of infection by computer virus, bugs, tampering, fraud, technical failures and power failures (each a **Force Majeure**), the Promotion is not capable of being conducted as reasonably anticipated, the Promoter may (unless doing so would be prohibited by any law including the Consumer Guarantees) cancel, terminate, modify/delay any aspect of or suspend the Promotion subject to any written direction from any relevant regulatory authority.

- 8.2. If the Promoter is prevented from or delayed in performing an obligation by Force Majeure then the obligation is suspended during the period the Force Majeure continues and any further period that is reasonable in the circumstances.

9. Liability

- 9.1. While the Promoter will use all reasonable endeavours to arrange the delivery of the Prize in accordance with Item 17, by entering into this Promotion, each Winner acknowledges that circumstances beyond the reasonable control of the Promoter may prevent the delivery of the Prize by that date, or at all, which include the failure by the Winner to notify the Promoter of any change of delivery address of the Prize (if applicable). In such circumstances, and where the Promoter forms a reasonable belief that any delay or loss of the Prize has not been caused or contributed to by that Winner's negligence, fraud or misconduct, the Promoter may re-deliver the Prize to that Winner.
- 9.2. The Promoter's commitments to you in relation to the Promotion, are as set out in these Terms and Conditions. The Promoter only accepts liability in relation to such matters for breach of the commitments it makes in these Terms and Conditions, or where such liability arises due to the Promoter's negligence, wilful misconduct, or for liability that cannot be excluded under the Australian Consumer Law (including the Consumer Guarantees, and liability the Promoter may have in connection with representations or other communications made prior to or during the Promotion Period where such liability cannot be limited or excluded).
- 9.3. Nothing in these Terms and Conditions affect, nor is intended to affect, any rights that an Eligible Entrant or Winner might have that are not able to be excluded under applicable Australian consumer protection laws.

10. Privacy

- 10.1. The Promoter will collect, use and disclose an Eligible Entrant's personal information (as defined under the *Privacy Act 1988* (Cth)) (**Personal Information**) in accordance with its Privacy Policy available at the following website <https://www.thelotterycorporation.com/privacy> and the Australian Privacy Principles in order to administer and conduct the Promotion, carry out any activities connected with or related to the Promotion and provide any related or ancillary goods/services.
- 10.2. By entering the Promotion, the Eligible Entrant consents to:
- the Promoter collecting and using the Eligible Entrant's Personal Information in relation to the purposes referred to above;
 - where considered necessary by the Promoter, the Promoter disclosing the Eligible Entrant's Personal Information to third parties including, but not limited to, the Promoter's agents, affiliates and related bodies corporate, Prize suppliers or regulatory authorities; and
 - the Promoter using (or permitting authorised third parties to use) each Winner's entry, name, likeness, image and/or voice (including photograph, film and/or recording of the same) and/or the Prize won by the Winner in the Promotion in any media, including but not limited to social media, for an unlimited period of time without remuneration for the purpose

of promoting this Promotion (including any outcome), the Promoter and or products/services supplied by the Promoter or for any of the Participating Venue's future promotional, marketing and publicity activities. Eligible Entrants may opt out of receiving any future promotional, marketing and publicity activities at any time by contacting the Promoter.

10.3. Eligible Entrants should direct any request to access, update or correct their Personal Information to the Promoter.

11. Other

11.1. The Terms and Conditions are governed by and must be construed in accordance with the laws in force in the jurisdiction specified in Item 4. If more than one state or territory is listed at Item 4, the relevant law is that of the state or territory the Eligible Entrant entered the Promotion in. The Promoter and each Eligible Entrant submits to the exclusive jurisdiction of the courts of that jurisdiction and the Commonwealth of Australia in respect of all matters arising out of or relating to these Terms and Conditions.

11.2. Unless otherwise specified, all references to time in these terms are a reference to Australian Eastern Standard Time (AEST).

11.3. Unless the contrary intention appears, a reference in these terms, the Schedule or in any advertisement relating to the Promotion, to Australian dollars, dollars, AUD\$, or \$ is a reference to the lawful currency of Australia.

11.4. To the extent that a situation or issue arises for which these Terms and Conditions make no provision or in relation to which the Terms and Conditions or their application are unclear, the Promoter reserves the right to make a decision regarding such situation or issue acting in good faith and, subject to any regulator direction to the contrary, such decision will be final and binding.

11.5. Any taxes which may be payable as a consequence of the Winner receiving a Prize are the sole responsibility of that winner. The Promoter accepts no responsibility for any tax implications that may arise from the Promotion or Prize and encourages the Winner to seek independent financial and tax advice.

11.6. Where the Promotion is communicated on Facebook or Instagram, entrants in the Promotion acknowledge it is in no way sponsored, endorsed or administered by or associated with Facebook or Instagram and entrants release Facebook and/or Instagram and associated companies from all liability arising from the Promotion.

Appendix A – Participating Venues

Venue Name	Address	Postcode	State
Village Belle Hotel	202 Barkly Street	3182	VIC
Birallee Tavern	97-99 Melrose Drive	3690	VIC
Anglers Tavern	2 Raleigh Road	3032	VIC

Venue Name	Address	Postcode	State
Saltbar, Kingscliff	Lot 4 Of Lot 921, Bells Boulevard	2487	NSW

Venue Name	Address	Postcode	State
Runaway Bay Tavern	Lae Drive	4216	QLD
Cleveland Sands Hotel	Cnr Middle & Bloomfield Streets	4163	QLD
Burleigh Town Hotel	Cnr Pacific Highway & Tallebudgera Creek Road	4220	QLD
Browns Plains Hotel	64 Browns Plains Road	4118	QLD
Currimundi Hotel	32 Buderim Street	4551	QLD
Kings Beach Tavern	43 Burgess Street	4551	QLD
Beenleigh Tavern	124 Distillery Road	4207	QLD
Fitzy's Loganholme	Cnr Pacific Highway & Bryants Road	4129	QLD
Hotel HQ	21 Kingston Road	4119	QLD
Carindale Hotel	Cnr Bedivere Street & Carindale Street	4152	QLD
Wallaby Hotel	45 Railway Street	4213	QLD
Club Hotel - Waterford	Cnr Kingston & Loganlea Roads	4133	QLD
Berserker Tavern	368 Dean St	4701	QLD
Everton Park Hotel	101 Flockton Street	4053	QLD
Newnham Hotel	516 Newnham Road	4122	QLD
Trinity Beach Tavern	Moore Street	4879	QLD
Bribie Island Hotel	25 Sylvan Beach Esplanade	4507	QLD
Jindalee Hotel	Cnr Sinnamon & Goggs Roads	4074	QLD
Kooyong Motor Hotel	1 Harbour Road	4740	QLD
Commonwealth Hotel Innisfail	135 Edith Street	4860	QLD
Taigum Tavern	217 Beams Road	4018	QLD
Grafton Hotel	143 Bruce Highway	4869	QLD
Royal Mail Hotel - Tewantin	120 Poinciana Avenue	4565	QLD
Morayfield Tavern	146-150 Morayfield Road	4506	QLD
Airlie Beach Hotel	16 The Esplanade	4802	QLD
Cannonvale Reef Gateway Hotel Motel	Shute Harbour Road	4802	QLD
Crown Hotel - Lutwyche	442-446 Lutwyche Road	4030	QLD
Kenmore Tavern	841 Moggill Road	4069	QLD
The Royal Hotel Nundah	1259 Sandgate Road	4012	QLD
Surfair Tavern	917 - 937 David Low Way	4564	QLD
Salisbury Hotel	668 Toohey Road	4107	QLD
Club Hotel - Gladstone	1 Tank St	4680	QLD
Bonny View Tavern	2077 Gympie Road	4036	QLD
Brighton Hotel	196 Brighton Terrace	4017	QLD
Koala Tavern	Lot 7 Moreton Bay Road	4157	QLD

Fitzy's Waterford	24 Albert Street	4133	QLD
Caboolture Sundowner Hotel Motel	Corner Aerodrome Drive and Bribie Island Road	4510	QLD
Sands Tavern	Plaza Drive	4558	QLD
Strand Hotel Motel	2 Normanby St	4703	QLD
Barron River Hotel	37 Stratford Parade	4870	QLD
Boomerang Motor Hotel	307 Nebo Rd	4740	QLD
Dunwoody's	317 Sheridan Street	4870	QLD
Commonwealth Hotel - Roma	75 Wyndham Street	4455	QLD
Diamonds Tavern	221 Christine Avenue	4227	QLD
Anthill Hotel	79 Byrnes Street	4880	QLD
Oxley Hotel	Cnr Ipswich & Oxley Rds	4075	QLD
Coomera Lodge Hotel	Maudsland Road	4210	QLD
Jubilee Tavern	Cnr Shute Harbour & Loop Roads	4802	QLD
Woodpecker Bar & Grill	1-3 Facer Road	4505	QLD
Diamonds Tavern Kallangur	Building B, 1450 Anzac Avenue	4503	QLD
Mi Hi Tavern	26 Fernvale Road	4305	QLD
Ferry Road Tavern	Cnr Cotlew St & Ferry Rd	4217	QLD
Cleveland Tavern	22-28 Shore Street	4160	QLD
Hope Island Tavern	87 - 97 Broadwater Ave	4212	QLD
Mt Sheridan Tavern	6/106 Barnard Drive, Mount Sheridan Plaza	4870	QLD
Inala Hotel	Cnr Freeman & Rudd Sts	4077	QLD
Chancellor Tavern	20 Chancellor Village Boulevard	4556	QLD
Metropolitan Hotel Motel - Mackay	17 Gordon St	4740	QLD
Tom's Tavern	186 Nathan Street	4814	QLD
Old Bundaberg Tavern	20 Quay St	4670	QLD
Palm Cove Tavern	Cnr Viewers Road & Oliva Street	4879	QLD
The Cavill Hotel	46 Cavill Avenue	4217	QLD
Spring Lake Hotel	1/1 Spring Lake Boulevard	4300	QLD
Finnigans Chin Keperra	577 Settlement Road (Great Western Shopping Centre)	4054	QLD
Commercial Hotel Clermont	80 Capella St	4721	QLD
Capella Hotel	63 Peak Downs Hwy	4723	QLD
Redcliffe Tavern	34 Anzac Ave	4020	QLD
Mango Hill Tavern	Cnr Anzac Ave and Halpine Drive	4509	QLD
Cannon Hill Tavern (Eleven 17)	11-17 Southgate Avenue	4170	QLD
The Portadown Hotel, Toowoomba	135 Herries Street	4350	QLD
White Bull Tavern	43 Station Street	4455	QLD
Birkdale Gardens Tavern	Shop 1-5, 180 Birkdale Road	4159	QLD
Grand Hotel Clermont	Cnr Capella & Daintree Streets	4721	QLD
Lansdowne Road	3420 Gold Coast Highway	4217	QLD
Port Office Hotel	40 Edward Street	4000	QLD
Mansfield Hotel	743 Flinders Street	4810	QLD